

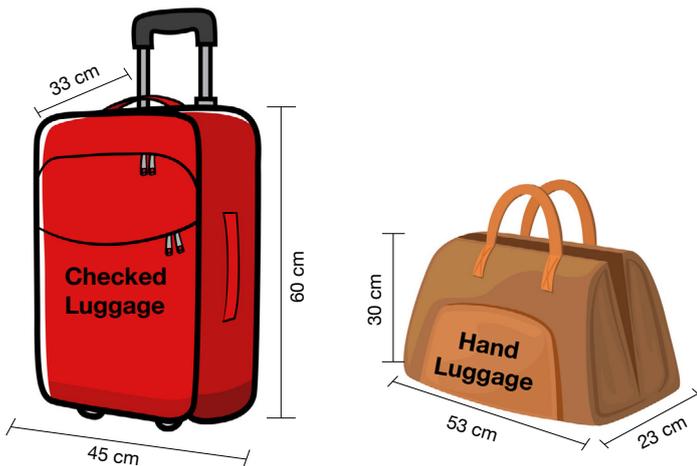
# BAGGAGE POLICY

Due to the nature of our flight either on Schedule or Charter, our aircrafts are small in size and therefore have much smaller luggage holds than most larger commercial airlines.

We kindly request that our clients adhere to the rules and regulations regarding our baggage policy.

## Checked baggage

- On all services, the maximum luggage weight is 15 kgs /33lbs in soft sided bags.
- As a guideline, standard checked luggage should have the three dimensions of 24 inches (60cm) height, by 18 inches (45cm) length and 13 inches (33cm) width.
- For hand luggage, 12 inches (30cm) height, by 21 inches (53cm) length, by 9 inches (23cm) width.



## Assistive Devices

- Wheelchairs, Canes, Walkers, Crutches, CPAP machine and other assistive devices will be carried free of charge for qualified passengers with disability and are not included in the baggage allowance described. These items need to be collapsible. Baby car seat and foldable prams/ stroller will also be accepted.



- For other items e.g. sporting equipment, medical equipment, photography equipment, kindly liaise with our reservations team at the time of booking.

## Carry On Baggage

- Personal items like handbags, small umbrellas, walking sticks, coats, small bag pack can be stored under the seat in front of passenger or in an overhead bin where applicable. These items must not exceed 5 Kgs/ 11lbs and are part of the baggage allowance of 15kgs/ 33lbs.

## Excess/Additional Luggage

1. On all services, the **luggage allowance is 15 kilos in soft bags**. This allowance shall include all **hand baggage**.
2. The carriage of excess baggage is at the sole discretion of the company after taking into consideration the safety limit of the aircraft.
3. Excess baggage is charged at **USD 5 per kilo** for both domestic and international routes.
4. Option for guaranteed carriage of excess baggage: Purchase an advance freight space, allowing for 75 kg (165 lbs). The freight space is priced at the child's fare rate plus taxes. On routes where child fares do not apply, the full rate will be charged.
  - Note that all excess baggage will be put in the baggage hold.
  - Unused purchased freight space will not be refunded.
  - Kindly contact AeroLink Reservations to purchase the freight space.
5. Please note that any additional luggage must still meet the baggage policy

**Note:** It remains the responsibility of the booking agent to inform their clients of AeroLink's baggage policy.